

MVD Movers Company

RELEASE LIABILITY

Our number one goal at MVD Movers Company is to move all of your belongings from one place, to another, as safely and as efficiently as possible. At times, we are asked to move or do things that no matter what precautions we take, the risk of certain items getting damaged becomes more likely. We unfortunately are not, and cannot be responsible for certain items we move. The items that we are referring to are listed below.

We ask you to initial your name next to these items, and then sign below. MVD Movers Company will still take all possible precautions to make sure all of your items are moved as safely as possible.

Loads and Unloads:

If we are loading or unloading a truck or vehicle for you, we are only responsible for the items that are in our immediate care, MVD Movers Company assumes no liability or responsibility for any items and cargo placed in the customer's own vehicle or in the customer's rental equipment in which MVD Movers Company does not transport.

Initials _____

Absent Customer:

We encourage our customers to be with us throughout the entire move, Prior to moving a piece of furniture, if warranted, we would like to point out any existing scratches, marks, or dings that you may not have noticed. If for some reason you are not able to be there for your move, or if you need to leave in the middle of the move, we need you to sign a release form accepting all of the items in the condition that we bring them to you, We will not be responsible for any missing or damaged items, and we will not be responsible for any of your items that were not moved.

Initials _____

Particle Board:

Panicle board furniture was not made to be moved as one piece. If we feel that your particle board item has a high chance of getting damaged due to structural weakness, flaws, or instability, it will be necessary to have it disassembled. If you would like MVD Movers Company to take it apart or to move it as a whole, you will need to sign a release form.

Initials _____

Appliances/Equipment:

Please remember that we are movers, and we do not have the proper training to connect/ disconnect appliances, electronics, and/or assemble/disassemble spans equipment. From time to time, if we feel we can connect/ disconnect and assemble/disassemble one or more of your items safely, we will be happy to do so. We claim no responsibility if by chance the items were not connected/disconnected and assembled/disassembled properly.

Initials _____

Truck Parking:

We will always find the closest and safest parking spot to load and unload your items. If you would like to tell the movers to park somewhere other than where they had planned, you will need to sign a release form. We will not be

responsible for any lawn, shrubs, trees, underground water systems, or anything else that may get damaged due to parking somewhere at the customer's request. If our truck gets stuck or damaged, you will be responsible for any towing or other charges that result from said damage, including any associated costs with lost time.

Initials _____

Damages:

MVD Movers Company is responsible for items in boxes or any type of container only if we have packed it ourselves. We hold no responsibility for any items that have been packed, wrapped, or padded, by someone other than our staff, especially for items in which we are unable to verify its condition or verify any previous damage. Liability for lost or damaged items, packed, wrapped, or padded by our staff, is limited to \$.60 per pound up to a maximum of \$50.00 per article unless additional insurance had been purchased by the customer. MVD Movers Company is not responsible for damages to floors, walls, doors, and painted surfaces. Any damage to floors, walls, doors, and painted surfaces will be repaired or replaced at discretion of MVD Movers Company. Please note that we will not be liable for any valuables such as documents, medicine, priceless items, jewelry, and currency. Any damage reported by the customer must be done within 48 hours from the time of the move, or no claims will be honored. Please check all items after they have been moved.

Initials _____

Plants and Animals:

MVD Movers Company is not responsible for any harm done, intentional or un-intentional during a move, to plants or animals by MVD Movers Company staff. The customer is responsible to ensure that plants or animals are safe and secure prior to our staff working on any move. MVD Movers Company will take normal precautions, but disavows any responsibility towards plants or animals that may obstruct, or be in the way of the move.

Initials _____

Right of Refusal:

We reserve the right not to service or reschedule any move under conditions that, at our sole discretion, we consider dangerous, unsanitary, or abusive. We reserve the right to cancel or reschedule any move in case of misrepresentation of the size of the move or if the customer is not prepared, i.e. personal contents are not packed. In the event we exercise this right, we will not be liable to you or any other entity for direct or consequential damages.

Initials _____

In addition, the following items and /or surroundings listed below have a higher chance of getting damaged no matter what precautions we take. We will not claim responsibility for these items and their surroundings.

1. _____ 2. _____
3. _____ 4. _____

Initials _____

New Address: _____ City: _____ Zip: _____ Date: _____

Customer signature: _____ Phone: _____

